

Parks & Cleansing Commissioning Review

Summary of Stage 4 Option Appraisal

Stage 4 Process

This stage of the Review followed the Commissioning Process by examining the following:-

What Needs to Be Done

- Review and assess different options for delivering the outcomes, including service design, innovation as well as service provider

Questions Asked

- How can the service generate more income and more savings
- How can the service allow flexibility for changing budgets
- How can the service facilitate innovation for optimisation of service
- How can the service provide biodiversity and protect natural heritage
- How can the service support the needs of the customer
- Which alternative models can deliver with the timeframe and be acceptable from a reputational point of view

How achieved

- Service areas under review and interested services worked together on the questions
- Input from commissioning support team on the performance and funding questions
- Research carried out into various options that have worked well elsewhere. Details of these findings are kept in the two Lever-Arch Files which are kept at Home Farm Depot
- Stage 4 workshop held on the 20th October, group response
- Product written up and fed into the next stage
- Specialist Parks was split into sub clusters for the scoring matrix due to the suitability of working in partnership for the running of the Botanical Gardens.
- Cluster 3a refers to Botanical Gardens and 3b Clyne Gardens and Floral Decoration Service

Scoring Results at 20th January Parks & Cleansing

CLUSTER 1: Grounds Maintenance

Table	Transf. In-House	Outsourced	Partnership
Group Response	79	60	72
Position	1	3	2

CLUSTER 2: Cleansing

Table	Transf. In-House	Outsourced	Partnership
Group Response	77	57	68
Position	1	3	2

CLUSTER 3a: Botanical Gardens

Table	Transf. In-House	Outsourced	Partnership	Community Action
Group Response	61	50	63	44
Position	2	3	1	4

CLUSTER 3b: Specialist Parks

Table	Transf. In-House	Outsourced	Partnership
Group Response	71	57	66
Position	1	3	2

CLUSTER 4: Tree Services

Table	Transf. In-House	Outsourced	Joint Venture
Group Response	74	52	56
Position	1	3	2